AIRBUS

[Airbus Amber]

SELF EVALUATION QUESTIONNAIRE

A.1 GENERAL INFORMATION

Company Name:	**AIRBUS**
Address:	2 Rond-Point Emile Dewoitine 31700 Blagnac France
Telephone:	+33 5 61933333
Website:	www.airbus.com
Airbus Certificates:	www.airbus.com/en/products-services/commercial-aircraft/airbus-certificates-links

A.2 KEY PERSONNEL

Name	Position	Tel.	email
Mrs Cristina AGUILAR GRIEDER	Accountable Manager	+33 (0) 5 61933333	cristina.aguilargrieder@airbus.com
Mr. Régis BONIAU	Maintenance Manager	+33 (0) 5 61933333	regis.boniau@airbus.com
Mr. Ian BEACALL	Quality Manager	+33 (0) 5 61933333	ian.beacall@airbus.com

A.3 REPAIR ORDERING

A.3.1 PARTS

All Customers excluded Americas:

All orders for repairs should be placed to the following organization:

Country	Address	Cage Code	Email
Germany	Airbus Weg Beim Jaeger 150 Hamburg	D4296	repair.proprietary@airbus.com

Americas Customers:

All orders for repairs should be placed to the following organization:

Country	Address	Cage Code	Email
USA	Airbus Americas Customer Services, Inc. Material and Logistics Management 2550 Wasser Terrace,Suite 9100 Herndon, VA 20171-6177 USA	3Z9 K5	repairs.na@airbus.com

A.3.2 AIRCRAFT

Country	Address	Cage Code	Email
FRANCE	Airbus 2 Rond-Point Emile Dewoitine 31700 Blagnac	FAPE3	embodiment-operations@airbus.com

B. APPROVALS & RATINGS

All current approval certificates are displayed and can be downloaded at following Airbus website:
www.airbus.com/en/products-services/commercial-aircraft/airbus-certificates-links

	Issued by DGAC Surveillance by OSAC			Issued by Local Authority Surveillance by Local Authority						
	Europe	USA	Canada	Japan	Qatar	UAE	China	DGCA Chile	Bermuda	UK CAA
	EASA FR.145.0100	**FAA* 6BUY061C**	**TCCA* 803-13**	**JCAB 141**	**QCAA/ FAMO/61**	**UAE/ 145.1044**	**F03300043 (FR) F03400045 (GER)**	**E-703 E703 - 1**	**BCAA BDA/AMO/ 779**	**UK.145.01676**
Colomiers Aircraft	A1 / D1	A1 / D1	A1 / D1	A1	A1 / D1	A1	A1	A1	A1	A1 / D1
Finkenwerder Aircraft	A1 / D1	A1 / D1	A1 / D1	A1	A1 / D1	A1	A1	A1	A1	A1 / D1
Bremen Component	C / D1	C / D1	C / D1	-	-	-	C	-	-	C / D1
Nantes Component	C / D1	C / D1	C / D1	-	-	-	C	-	-	C / D1
Toulouse Component St Eloi/Breguet	C / D1	C / D1	C / D1	-	-	-	C	-	-	C / D1

*Airbus is BASAMAG organization with EU/USA, EU/Canada.

Other Accreditation	Certificate/Authorization No.
EN9100	176407-2015-AQ-FRA-ACCREDIA
EN9110	190089-2015-AQ-FRA-ACCREDIA
ISO14001	175451-2015-AE-FRA-COFRAC_Rev5

C.1 REPAIR LOCATION & RATING

Airbus operates under the French DGAC *(Direction Générale de l'Aviation Civile)* as a Single Maintenance Organization covering the following locations:

Country	Address	Cage Code	Rating
France	Airbus Delivery Center Plant Henri Ziegler Avenue Jean Monnet 31770 Colomiers France	FAPE3	A1 Base and Line Maintenance
France	Airbus Operations S.A.S. Plant Louis Breguet 316 Route de Bayonne 31060 Toulouse Cedex 9 France	F6198	C Rating
France	Airbus Operations S.A.S. Plant St. Eloi 57 Chemin du Sang De Serp 31200 Toulouse Cedex 03 France	F6198	C Rating
France	Airbus Atlantic Plant Nantes Rue d'Aviation Bouguenais BP1130 - 44019 Nantes Cedex 01 France	F6198	C Rating
Germany	Airbus Operations GmbH Plant Hamburg-Finkenwerder Kreetslag 10 - D-21129 Hamburg Germany	D8518	A1 Base and Line Maintenance
Germany	Airbus Operations GmbH Plant Bremen Airbus Allee 1 - D-28199 Bremen Germany	D1081	C Rating
All Locations	As above	As above	D1 Rating

A1= Aircraft Rating / C = Component Rating / D1= NDT Rating
All Approvals are valid at date of this Self-Evaluation

C.2 SHIPPING ADDRESSES

Repair Locations	Shipping Address	Cage Code
Airbus Operations S.A.S. **Plant - Louis Breguet** 316 Route de Bayonne 31060 Toulouse Cedex 9 France	Airbus Operations S.A.S. - Plant Breguet c/o: Station Réparation Unité Electrique A30 13, 15 avenue Yves Brunaud 31770 Toulouse, France Customs Phone: +33 561 164100 Good Receipt Hours: 08:00 AM - 02:30 PM	F6198
Airbus Operations S.A.S. **Plant - St. Eloi** 316 Route de Bayonne 31060 Toulouse Cedex 9 France	Airbus Operations S.A.S. - Plant St. Eloi c/o: DHL Global Forwarding Aerogare de Fret 31703 Toulouse, France Customs Phone: +33 561 164100 Good Receipt Hours: 08:00 AM - 02:30 PM	F6198
Airbus Atlantic **Plant - Nantes** Rue d'Aviation Bouguenais BP1130 - 44019 Nantes Cedex 01 France	Airbus Atlantic - Plant Nantes c/o: DHL Global Forwarding Rue d'Aviation 44340 Nantes, France Customs Phone: +33 630225442 Customs Fax: +33 251196439 Good Receipt Hours: 07:00 AM - 03:00 PM	F6198
Airbus Operations GmbH **Plant - Bremen** Airbus Allee 1 28199 Bremen Germany	Airbus Operations GmbH - Plant Bremen c/o: Stute Logistic - MWZ Street: Cornelius-Edzard-Str. 10 28199, Bremen, Germany Customs Phone: +49 421 538 2641 Customs Fax: +49 421 538 2793 Good Receipt Hours: 08:00 AM - 02:30 PM	D1081

D.1 HOUSING & FACILITIE

#	Question	Yes	No	N/A
1.1	Is the facility of adequate size to house all necessary tooling, equipment, material and parts to perform work?	x		
1.2	Does the housing adequately protect parts, materials, and customer units from damage, theft and contamination?	x		
1.3	Is the environment appropriate to protect workers so that the quality of workmanship is not impaired by physical efficiency?	x		
1.4	Does the facility have adequate lighting?	x		
1.5	Do shipping and receiving areas have adequate space, lighting, shelving, security and fire protection?	x		
1.6	Is there adequate and appropriate storage space to safely store customer's shipping containers and protect them from damage?	x		
1.7	Is the work area, including supervisors' offices, clean?	x		
1.8	Are storage facilities separate from shop and work areas?	x		
1.9	Does the facility provide adequate protection of parts in work? E.g. filtered air or clean room depending on type of part.	x		
1.10	Temperature Control/Air Conditioning?	x		
1.11	Humidity Control?	x		

D.2 PERSONNEL TRAINING & QUALIFICATIONS

#	Question	Yes	No	N/A
2.1	Is there a documented training program?	x		
2.2	Does the training include all mechanics, inspectors and technical supervisors?	x		
2.3	Is formal and OJT training documented?	x		
2.4	Is there a system to re-qualify these personnel periodically? (e.g. through re-current training, medical examination, etc.) to ensure currency of approvals? *What is the interval of recurrent training?* **2 years**	x		
2.5	Are inspectors certified for specific tasks to be done? *If Yes, by whom?* **Quality**	x		
2.6	Are there nominated inspectors approved to carry out specialized processes (e.g. welding, NDT, etc.)?	x		
2.7	Are there nominated inspectors approved to issue Authorized Released Certificates, Certificates of Conformity or equivalent, for new or reworked parts?	x		
2.8	Are training records maintained for each inspector and production staff? *What is the duration of storage?* **3 years**	x		
2.9	Does the quality department maintain a roster of signatures of authorization holders?	x		
2.10	Are personnel knowledgeable in CMM and regulatory manuals?	x		
2.11	Are personnel using the required manuals at the work area?	x		
Remark: *Ref 3.11 data may be transferred into a work order*				

D.3 TOOLS & EQUIPMENT

#	Question		Yes	No	N/A
3.1	Are there adequate tools and equipment available to perform ALL of the tasks undertaken by the Company? *If No, provide details. Attach additional sheets as necessary.*		x		
3.2	Are all tools and equipment available in accordance with OEM/CMM requirements? *If No, provide details. Attach additional sheets as necessary.*		x		
3.3	Is there a tool calibration program?		x		
3.4	Are all precision measuring tools/instruments used in the various processes calibrated? *If Yes, state reference standard*: Ass required by OEM		x		
3.5	Are standards used to calibrate tools traceable to the controlling government agency, e.g. The National Institute of Standards and Technology?		x		
3.6	Is there a person, by title, responsible for the tool calibration program? *If yes, provide designation*: **Quality**		x		
3.7	Are all calibrated measuring and test equipment marked to indicate calibration status and date of next calibration?		x		
3.8	Is the calibration status of the tools/equipment being used apparent to the user?		x		
3.9	Is the calibration frequency in accordance with the equipment manufacturer's instructions? *If not, is there an acceptable alternative procedure?*		x		
3.10	Is there a procedure for controlling and/or preventing out-of-service and due-for-calibration tools and equipment from being used?		x		
3.11	Are personal tools and measuring equipment allowed to use / keep by staff?		x		
	Are personal tools and measuring equipment covered under the calibration system?		x		
3.12	Is production or inspection staff allowed to maintain personal measuring and test equipment and tools?			x	
3.13	Are all the tools & test equipment in a serviceable condition?		x		
3.14	Did a sample check of the calibrated tooling indicate that the tooling is within calibration?		x		
3.15	Are historical records of calibration, containing repair, and calibration accuracy data available on file?		x		
3.16	Do records	Show date of calibration?	x		
3.17		Show calibration due date?	x		
3.18		Identify individual or vendor that performed calibration or check?	x		
3.19		Contain a calibration certificate for each item calibrated by an outside calibration agency?	x		
3.20		Provide details of adjustments and repairs?	x		
3.21		Show the P/N and S/N of the standard used to perform the calibration?	x		
3.22	Are fluid dispensing cans and servicing units properly identified and stored?		x		
3.23	Is there a maintenance program for servicing units and equipment?		x		

D.4 MATERIAL & PARTS STORAGE, INSPECTION and CONTROL

#	Question	Yes	No	N/A
4.1	Is there a specially designated area for handling in-coming parts?	x		
4.2	Are procedures available for performing in-coming inspections and records retained?	x		
		x		
4.3	Are acceptable sampling procedures adequate to ensure quality?	x		
4.4	Is there a clearly identified means of segregating discrepant in-coming parts from serviceable spares?	x		
4.5	Is there a system in place for batching of in-coming parts and allocating batch numbers for traceability?	x		
4.6	Are all parts stored in specifically identified and secure storage areas, with restricted access?	x		
4.7	Is there a quarantine area for rejected parts and materials awaiting disposition?	x		
4.8	Is there an acceptable procedure to identify customers' parts?	x		
4.9	Are parts & material properly protected from damage and deterioration?	x		
4.10	Is there a system for material review and evidence of proper action taken on non-conformance parts and materials? *How long are records retained?* ***3* years**	x		
4.11	Are flammable, toxic or volatile materials properly identified & stored?	x		
4.12	Is there a designated store available for temperature/humidity sensitive parts/materials?	x		
4.13	Are procedures available for monitoring and controlling life-limited parts/materials?	x		
4.14	Are there procedures in place for re-validating the life of shelf life expired materials?	x		
4.15	Do parts stored in assigned bins/racks match part number identified on bins/racks?	x		
4.16	Are oxygen and other high-pressure bottles correctly labelled, identified and stored?	x		
4.17	Are sensitive parts and equipment (oxygen parts, o-rings, electrostatic sensitive devices, etc.] properly packaged, identified and stored to protect from damage & contamination?	x		
4.18	Are facilities available for the handling of Electro-Static Discharge Sensitive (ESDS) parts and equipment?	x		
4.19	Is there a procedure for storage and packing criteria of pre-preg material?	x		
4.20	Are there systems or records for handling and transportation of pre-preg material?	x		
4.21	Are non-airworthiness parts (e.g. ground equipment / tools / test equipment) stored in the same area as airworthiness parts? *If Yes, are they segregated*: **Yes**	x		
4.22	Are records maintained for all parts issued out of the storage areas?	x		
4.23	Are facilities available to ensure that all components and parts are adequately packed to prevent damage, prior to shipping?	x		
4.24	Description of work performed.	x		

#	Question		Yes	No	N/A
4.25	Do the work records contain these?	Date of work completion.	x		
4.26		Parts used.	x		
4.27		Tests results.	x		
4.28		Identity of person performing work.	x		
4.29		Identity of person inspecting work.	x		
4.30		Signature, certificate number, and approval certificate of person returning article to service.	x		
Remark: *Ref 5.21 All parts are segregated and tagged*					

D.5 SHELF LIFE PROGRAM

	Question	Yes	No	N/A
5.1	Is there a documented shelf life program?	x		
5.2	Does the program list parts and materials that have shelf life limits?	x		
5.3	Does the program assign program responsibility to a specific person by title?	x		
5.4	Does the program include audit / sampling on shelf life items?	x		
5.5	Does the shelf item have the shelf life expiration limit displayed?	x		
5.6	Is there an adequate system to assure that no item will be issued or used exceeding its expiration date?	x		
5.7	Is there a monitoring / recording system for temperature sensitive material?	x		
5.8	Is there a monitoring / recording system for pre-preg material out of freezer?	x		

D.6 TECHNICAL PUBLICATIONS & WORKSHEETS

#	Question	Yes	No	N/A
6.1	Are manuals and other reference documents required to perform contracted/parts distribution activities available?	x		
6.2	Are engineering drawings provided by customer, controlled and kept current?		x	
6.3	Are the applicable ADs and manufacturer's Repair/Overhaul Manuals and Service Bulletins available or easily accessible at the work area?	x		
6.4	Is there a system in place to maintain manuals, reference documents and technical data current?	x		
6.5	Are there established approved procedures controlling revisions in manuals deviating from OEM specifications? e.g. EO or EA.	x		
6.6	Is there a specific individual, by title, responsible for the Tech. Data Program?	x		
6.7	Are there adequate viewing devices and in good condition for viewing the technical data?	x		
6.8	Are there records of manual revisions?	x		
6.9	Are manual revisions up to date?	x		
6.10	Is there a system to control working copies of manuals to ensure they are revised with the masters?	x		
6.11	Is technical data stored in a manner that will protect it from dirt & damage?	x		
6.12	Are worksheet/taskcard used as a mean to provide work/process instruction?	x		
6.13	Are worksheet/task card checked regularly for accuracy against OEMs data?	x		

#	Question	Yes	No	N/A
6.14	Do worksheets & task cards contain data or work instructions not found in OEM's publications? *If Yes, state sources of additional data*: **Approved deviation data from the Type Certificate holder**	x		
6.15	Are these worksheets/task cards checked/verified regularly for accuracy and currency?	x		
Remark: Ref 7.2 Customer Engineering Orders may be used to perform maintenance				

D.7 QUALITY SYSTEM

#	Question		Yes	No	N/A
7.1	Is there an established Quality Control Program?		x		
7.2	Do manuals detail duties, responsibilities & reporting relationships of the Quality departments?		x		
7.3	Is the Quality Manual revised/reviewed regularly to ensure adherence to industry/regulatory authority's requirements? *If Yes, state frequency:* **annualy**		x		
7.4	Is company Quality Procedure Manuals available and accessible by all employees?		x		
7.5	Are Quality/Inspection Procedure Manuals available and accessible for reference by inspection personnel?		x		
7.6	Is there an acceptable system for controlling stamps, for both inspection and production personnel?		x		
7.7	Is the quality assurance operated independent from production responsibilities?		x		
7.8	Do the following inspection functions exist?	Receiving Inspection	x		
		Preliminary Inspection	x		
		Hidden inspection	x		
		In-Process Inspection	x		
		Final Inspection	x		
		Customer Review	x		
		Non-destructive Testing/Inspection	x		
7.9	Are inspection records retained? *If Yes, state period of retention:* **3 years**		x		
7.10	Are inspection records available for examination / request by customers?		x		
7.11	Is there a procedure for reporting defects or un-airworthy conditions to the customer and the regulatory bodies, e.g. FAA, EASA, CAAS, and others?		x		
7.12	Is there a system to qualify inspectors who perform duplicate inspections / FAA RII?		x		
7.13	Are required FAA RII inspections for customers being performed?		x		
7.14	Is a list of FAA RII items that each inspector is authorized to inspect being maintained?			x	
7.15	Is there a documented Audit plan / program?		x		
7.16	Are Internal Audits on your organization's quality system functions being conducted?		x		

#	Question		Yes	No	N/A
7.17	Are External Audits on your vendors (repair) and sub-contractors being conducted?		x		
7.18	Do you ensure that sub-contractor quality meets customer specifications and legal requirements?		x		
7.19	Is there a qualification / control system for the following?	Sub-contractors (non part-145 certified)	x		
		Vendors (repair)	x		
		Parts / Material suppliers	x		
7.20	Are procedures in place to investigate and correct the root cause of the discrepancies revealed by internal audits and external auditors?		x		
7.21	Are the findings of internal audits, and external auditors, reviewed by the organization's senior management?		x		
7.22	Is there an established procedure to provide corrective action for discrepancies noted during repair/overhaul?		x		
7.23	Is traceability certification on all parts and raw materials being maintained?		x		
7.24	Is there a documented procedure for handover of uncompleted work?		x		
7.25	Is there a system in place to ensure that all parts and components are tagged and identified during all phases of operation?		x		
7.26	Is there a documented procedure available to ensure that scrapped parts do not re-enter the production system e.g. either returning scrapped parts to their owner or to mutilate them by drilling, grinding, cutting, or other appropriate means?		x		
7.27	Are the part and serial numbers of scrapped/mutilated parts recorded?		x		
7.28	Does the vendor's manual identify the person responsible for mutilating scrapped parts?		x		
Remark: Ref 8.14 RIIs are only performed on customer request and if trained by the customer					

D.8 AUDIT PROGRAM

Independent audits are conducted on a yearly basis internally and externally by OSAC representing the French DGAC and by other NAA representatives.

NOTE: Traceability/Certificate of Conformance

All materials used in repair / overhaul Airbus aircraft and components are carried out in accordance with the scope of approvals, privileges of the approvals, manuals and procedures associated with these approvals.

I HEREBY CERTIFY THAT THE INFORMATION THAT IS PROVIDED IN THIS QUESTIONNAIRE IS COMPLETE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

NAME: Mr. Ian BEACALL
TITLE: Maintenance Organization Quality Manager

DATE: 14/05/2024